



IdentitéTM

ADMINISTRATOR MANUAL

NoPASS APPLICATION SERVER ADMINISTRATION

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**NoPass Application Server Administration
Administrator Manual
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Identité™, Inc.
3035, Turtle Brooke, Clearwater, Florida, 33761, USA
Website: www.Identity.us

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ABOUT THIS MANUAL

This chapter contains the following:

- **Purpose and scope**
- **Intended audience**
- **Document Conventions**

Purpose and scope

This manual provides a detailed description of the NoPass admin panel for administering your NoPass web portal integration.

This manual contains the following chapters:

- **About this manual.** Introduces the manual's scope and proposes, targeted audience, and contents organization.
- **Enter NoPass admin panel.** Describes the procedure how to enter the NoPass Admin Panel in the first place.
- **Roles and permissions in NoPass Admin Panel.** Reference of available roles and granted permissions to manage tasks in the NoPass Admin Panel.
- **Register user.** Provides procedure for guiding an unregistered user through the registration procedure using the admin panel.
- **Managing user accounts.** Provides all possible cases that an administrator might encounter, like creating a user account, editing user accounts, import/export users, etc.
- **Settings tab.** Describes the Settings tab of the NoPass Admin Panel and provides configuration procedures.
- **RADIUS Settings tab.** Describes settings specific for the RADIUS Admin Panel.
- **Logs.** Describes the Logs tab of the NoPass Admin Panel. Provides log managing procedures.
- **Dashboard.** Describes the NoPass Admin Panel dashboard. Explains how to read and understand data about your users.

What to read next

Intended audience

Intended audience



This manual is designed to be used by IT specialists with basic knowledge of computer networks, databases, operating systems, and the docker container software.

To learn more about our product, visit us at <https://www.identite.us/>.

If you need additional support, email Identité at support@identite.us.

Document Conventions

The following guidelines present some specific conventions used in this manual.

ELEMENT	DESCRIPTION
	Note—Additional information about a subject.
	Warning—Indicates a potential obstacle or condition requiring special attention.
\	Used as a line break. Do not type.
<...>	Used to denote placeholders.
Save	Names of buttons, windows, menu items and other program interface elements.
sudo	Code samples, including keywords and variables within text.
Prerequisites	Cross-references to the document chapters or internal hyperlinks.
https://dev.mysql.com/	Cross-references to external hyperlinks to web pages.

What to read next

[Enter NoPass Admin Panel](#)

ENTER NOPASS ADMIN PANEL

As an admin, you can create less privileged users, manage their accounts, assign roles and permissions, view the user info, manage logs, and delete accounts. All these actions are performed in the NoPass Admin Panel.

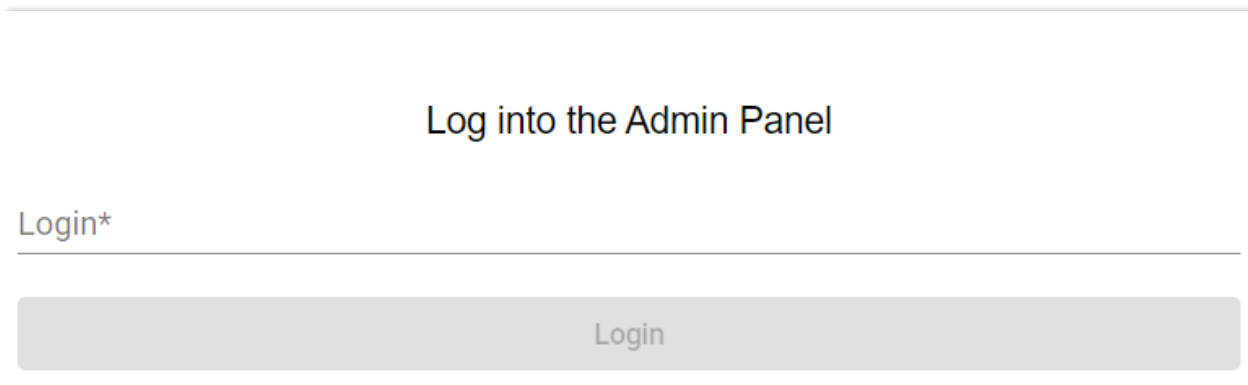
There is a separate Admin Panel for Web portal integration, RADIUS integration, and Identity service integration. After you have registered a web/RADIUS/Identity portal, you will get a different link for each admin panel. The link is generated by the following template:

```
https://<SERVER_URL>/#/<PORTAL_NAME>/admin/login
```

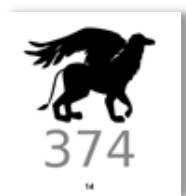
The link consists of the NoPass application URL and the Portal name that was set during the registration. For more information about getting access to your admin panel, see *NoPass Technical Manual*.

Procedure

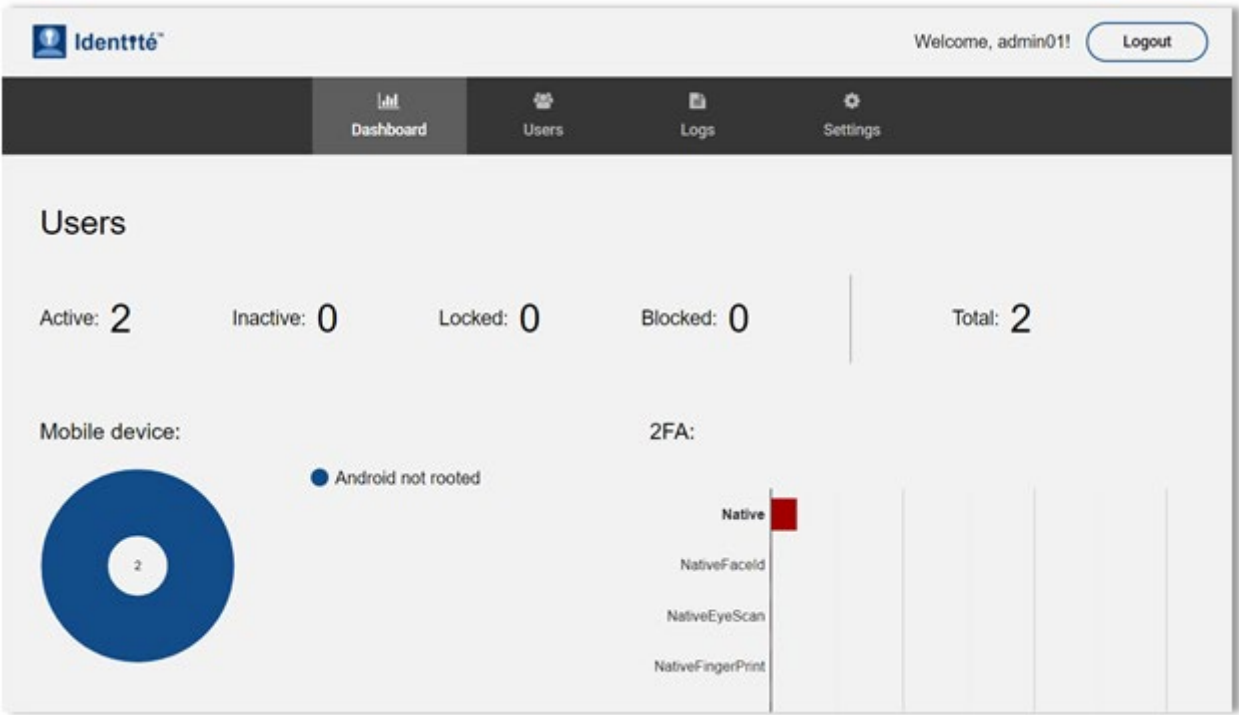
- 1) Enter the NoPass Admin Panel



- 2) In the **Login** field, enter your admin login and click **Login**.
Accept the random push notification on your mobile device with the NoPass app.



You have entered the starting page of the NoPass Admin Panel.



What to read next

[Roles and permissions in NoPass admin panel](#)

ROLES AND PERMISSIONS IN NOPASS ADMIN PANEL

Using the NoPass Admin Panel you can designate less-privileged administrators, user managers and report viewers to manage authentication tasks. Roles can be assigned for such purposes as adding or changing users, assigning roles, viewing reports, creating users, deleting users, managing logs, etc.

You can see a detailed list of permissions for each of the NoPass administrator roles.

Available roles

To learn how to assign roles to a user in NoPass Admin Panel, see [Edit user account](#).

Primary Admin

Primary admin is entitled to manage licensing and all types of tasks with user accounts and account settings. There can be only one primary admin. The Primary Admin is created automatically during a portal registration.

Admin

Users in this role can manage all aspects of NoPass tasks with the exception of registering portals, creating and managing other admins.

User Manager

This role grants the ability to manage regular user accounts.

Report Viewer

This is a "read-only role" that allows to view, export and print reports and logs.

What to read next

[Administrator roles and permissions](#)

Administrator roles and permissions

No	Role/Permission	Primary admin	Admin	Report viewer	User manager
1	Register portal	X			
2	View reports	X	X	X	X
3	Export/print reports	X	X	X	X
4	View user logs	X	X	X	X
5	Export/print reports	X	X	X	X
6	View admin logs	X	X	X	
7	Export/print admin logs	X	X	X	
8	View users tab	X	X		X
9	Create regular user	X	X		X
10	Edit regular user	X	X		X
11	Delete regular user	X	X		X
12	Create Admin	X			
13	Edit Admin	X			
14	Delete Admin	X			
15	Create user with custom role	X	X		
16	Edit user with custom role	X	X		
17	Delete user with custom role	X	X		
18	Send registration links	X	X		X
19	Import users	X	X		X
20	Export users	X	X		X
21	View settings tab	X	X		X
22	Edit general settings	X	X		
23	View general settings	X	X		X
24	Edit security settings	X	X		
25	View security settings	X	X		X
26	Add license	X	X		
27	View license info	X	X		X
28	Add Radius remote client	X	X		
29	Edit email templates	X	X		X
30	Enable external API	X	X		

What to read next


[Register user](#)

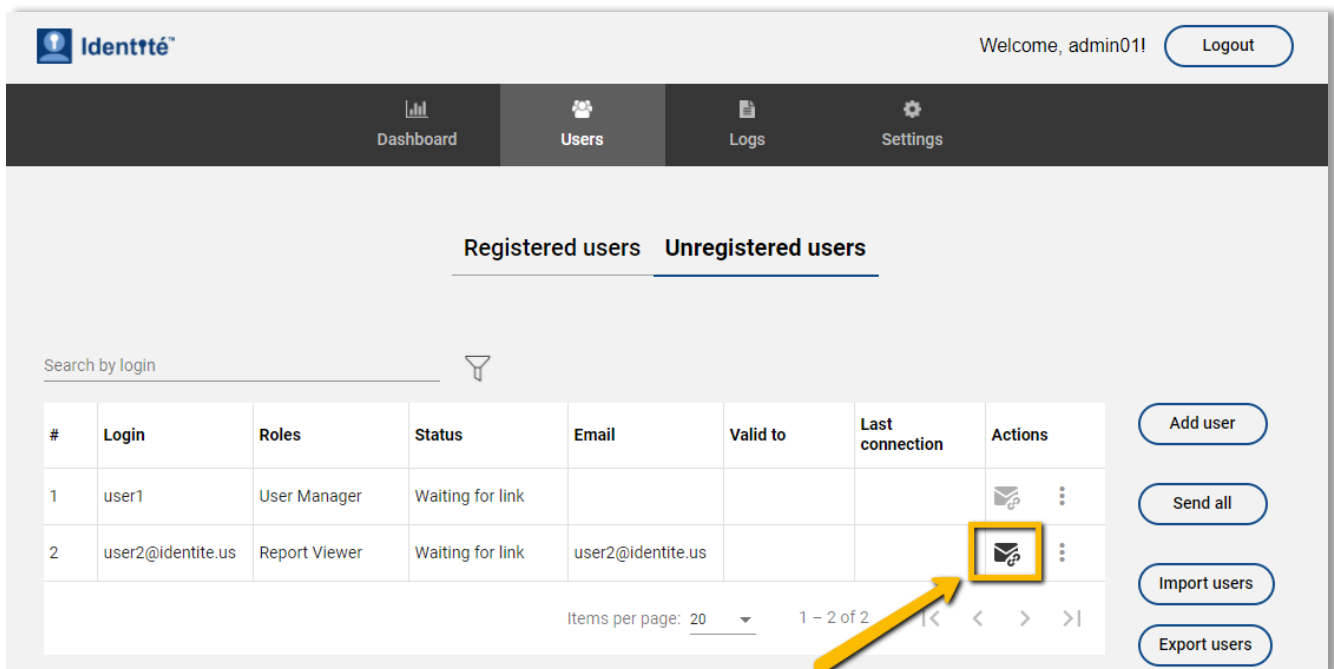
REGISTER USER

To be able to use the passwordless authentication, a user must be registered in the NoPass System. This can be done only by Admin or Primary Admin.



There are two ways to register the user via the NoPass Admin Panel.

Procedure 1

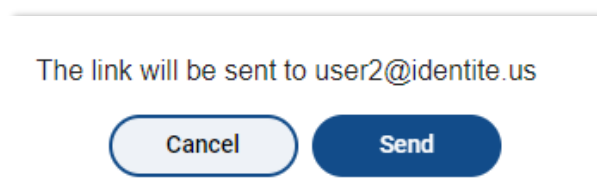
- 1) On the **Users** tab, the **Unregistered users** subtab, select a user you want to register, and then click  **Send registration link**.



The screenshot shows the NoPass Admin Panel interface. At the top, there's a header with the 'Identité' logo, a welcome message 'Welcome, admin01!', and a 'Logout' button. Below the header is a navigation bar with 'Dashboard', 'Users', 'Logs', and 'Settings'. The 'Users' tab is active, and the 'Unregistered users' subtab is selected. A search bar labeled 'Search by login' is present. Below it is a table with columns: #, Login, Roles, Status, Email, Valid to, Last connection, and Actions. The table contains two rows of users. The second row, for 'user2@identite.us', has a yellow box around the 'Send registration link' icon in the Actions column, with a yellow arrow pointing to it. To the right of the table are buttons for 'Add user', 'Send all', 'Import users', and 'Export users'. At the bottom of the table, there's a pagination control showing 'Items per page: 20' and '1 - 2 of 2'.


#	Login	Roles	Status	Email	Valid to	Last connection	Actions
1	user1	User Manager	Waiting for link				
2	user2@identite.us	Report Viewer	Waiting for link	user2@identite.us			

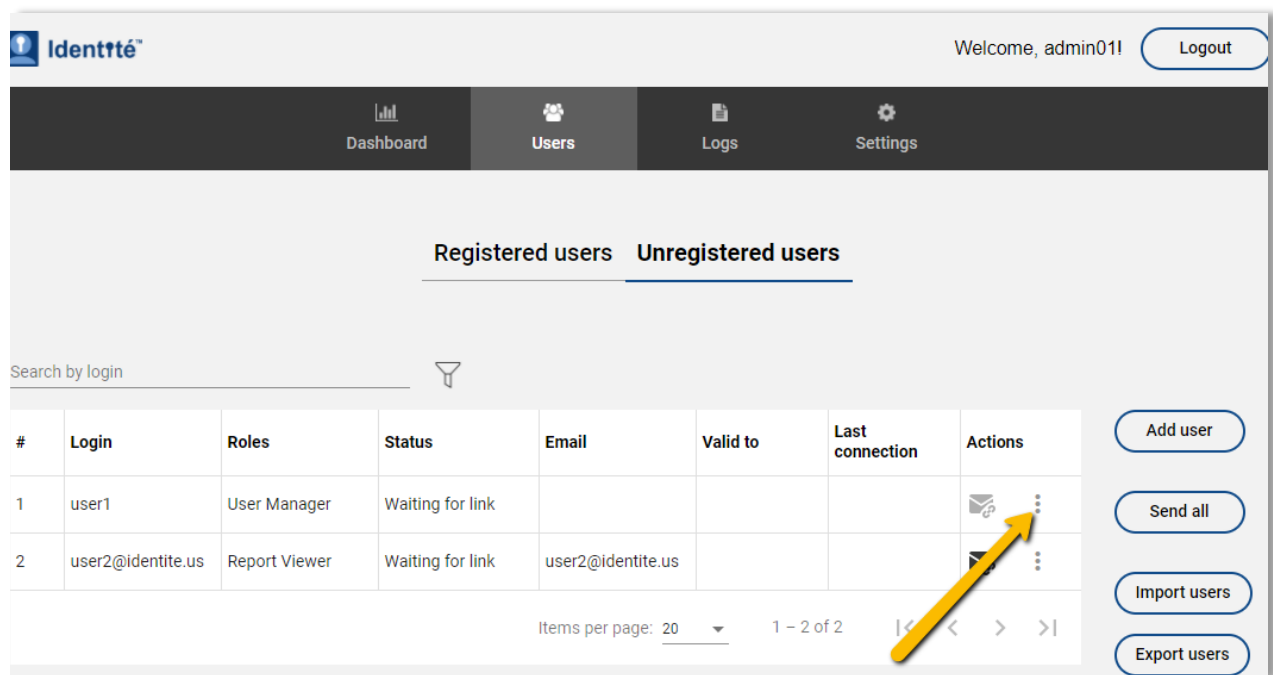
On the popup, click **Send**. The registration link will be sent to the email specified on the Add user popup.





The user receives an email containing registration link. The user follows the link and follows the instructions to complete the registration procedure. After the procedure is complete, the registration link becomes invalid.

Procedure 2

- 1) Select the user you want to register, and then click  menu.



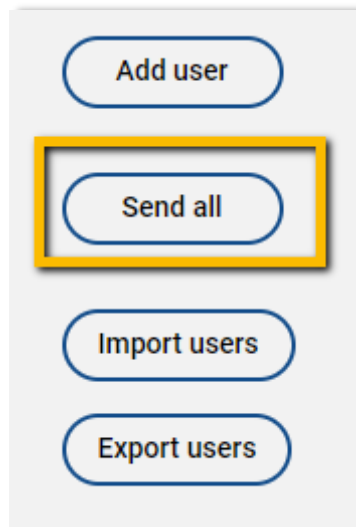
The screenshot shows the Identity management interface. At the top, there's a header with the Identity logo, a welcome message for 'admin01!', and a 'Logout' button. Below the header is a navigation bar with 'Dashboard', 'Users', 'Logs', and 'Settings'. The main content area has two tabs: 'Registered users' (active) and 'Unregistered users'. Below the tabs is a search bar labeled 'Search by login' and a funnel icon. A table lists users with columns: #, Login, Roles, Status, Email, Valid to, Last connection, and Actions. User 1 is 'user1' with role 'User Manager' and status 'Waiting for link'. User 2 is 'user2@identite.us' with role 'Report Viewer' and status 'Waiting for link'. A yellow arrow points to the three dots menu icon in the 'Actions' column for user 2. To the right of the table are buttons: 'Add user', 'Send all', 'Import users', and 'Export users'. At the bottom, there's a pagination bar showing 'Items per page: 20' and '1 - 2 of 2'.

#	Login	Roles	Status	Email	Valid to	Last connection	Actions
1	user1	User Manager	Waiting for link				
2	user2@identite.us	Report Viewer	Waiting for link	user2@identite.us			

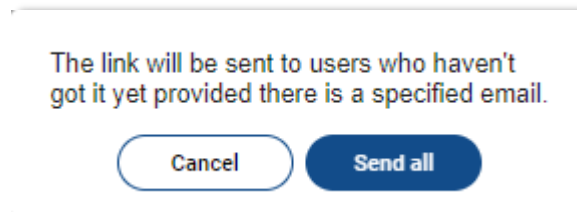
- 2) On the menu, select  **Copy link**.



- 3) Send the copied link to the user via email or other messenger so that the user can complete the registration procedure.
- 4) *Optional*. To send the registration link to multiple users, click the **Send all** button.



The registration link will be sent automatically to all the users with the **Waiting for link** status.



Note: The user needs to know the login in the Admin Panel to be able to finish registration.

What to read next

[Managing user accounts](#)

MANAGING USER ACCOUNTS

This chapter contains the following:

- [Create user account](#)
- [Import users using admin panel](#)
- [Import users using external API](#)
- [Edit user account](#)
- [Filter, sort and search for users in Admin Panel](#)
- [Delete user account](#)
- [Export users](#)

Create user account

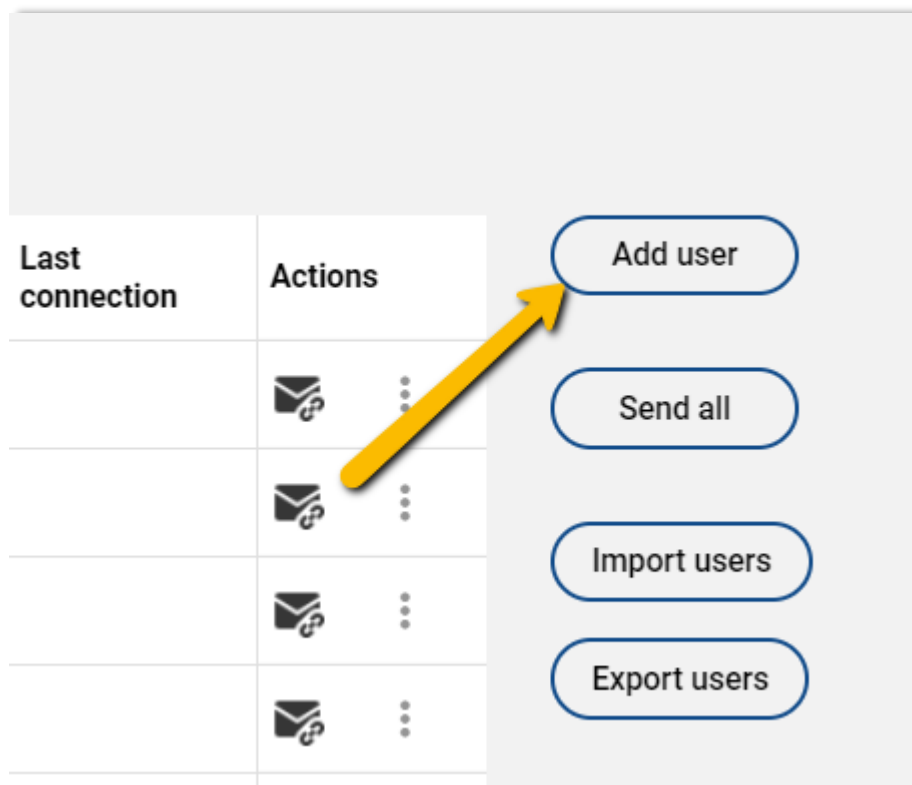
You can add users, designate limited administrators, report viewers, user managers to manage tasks in less-privileged roles.

There are three ways of creating user accounts in the Admin Panel: add users by one, bulk import users using CSV file, and bulk import using external API.

For importing procedures, see [Import users using admin panel](#) and [Import users using external API](#).

Procedure

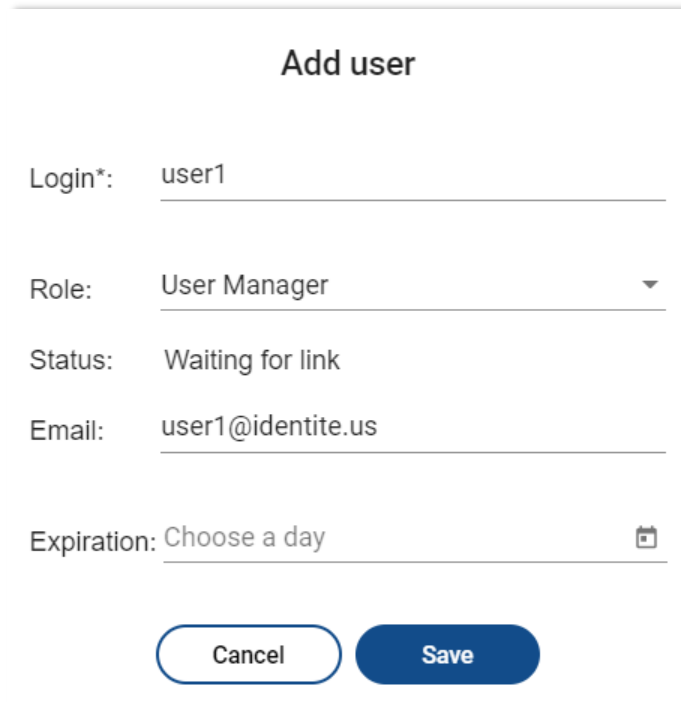
- 1) On the **Users** tab, on the **Unregistered users** subtab, click **Add user**.



The **Add user** popup appears.

- 2) On the **Add user** popup set the following parameters:
 - In the **Login** field, type the user name using Latin characters up to 250 letters. Do not use special symbols or Cyrillic characters in the user name.
 - In the **Role** list, select a role. The following roles are available: Admin, Report Viewer, User Manager, User. For more information about roles and permissions, see [Roles and permissions in NoPass admin panel](#).

- **Status** - by default, the **Waiting for link** status is displayed.
 - In the **Email** field enter the user email for sending the registration link.
- 3) *Optional*. In the **Expiration** field, set the account expiration date and time.



The screenshot shows a modal window titled "Add user". It contains several input fields: "Login*" with the value "user1", "Role" with a dropdown menu showing "User Manager", "Status" with the value "Waiting for link", and "Email" with the value "user1@identite.us". There is also an "Expiration" field with the placeholder text "Choose a day" and a calendar icon. At the bottom of the form are two buttons: "Cancel" and "Save".

The user is added.

What to read next

[Import users using admin panel](#)

Import users using admin panel

There are two ways to migrate your user database to NoPass Admin Panel: via NoPass Admin Panel or using external API. Below, you can find out how to import users via NoPass Admin Panel.

You can import only to the Unregistered users tab. After that you will have to register them manually. You can import files in the CSV format.

Procedure

- 1) Go to **NoPass Admin Panel**.
- 2) On the **Users** tab, open the **Unregistered users** tab, select **Import users**.

Registered users **Unregistered users**

Search by login

#	Login	Roles	Status	Email	Account expires	Actions
1	user01	User	Waiting for link	user01@identite.us	Never	
2	user02	User	Waiting for link	use02@identite.us	Never	
3	user03	User	Waiting for link	user03@identite.us	Never	
4	user04	User	Waiting for link	user04@identite.us	Never	

Items per page: 20 1 - 4 of 4 |< < > >|

Add user
Send all
Import users
Export users

- 3) In the **Import users** window, do one of the following:
 - drag your users database .csv file to the window and drop it here.
 - click to open the file explorer. Locate your user database file and click **Open**.

The users will be added automatically to the table in the **Unregistered** subtab. Now you can manage their accounts.



Note: If you have accidentally imported the same user database, the users are not added to the table.

What to read next

[Import users using external API](#)

Import users using external API

This feature allows you to bulk import users from your existing user database into the NoPass system. You must be a Primary Admin or Admin to turn on the import users using external API feature and set credentials. Anyone who knows the credentials can perform bulk import using API.

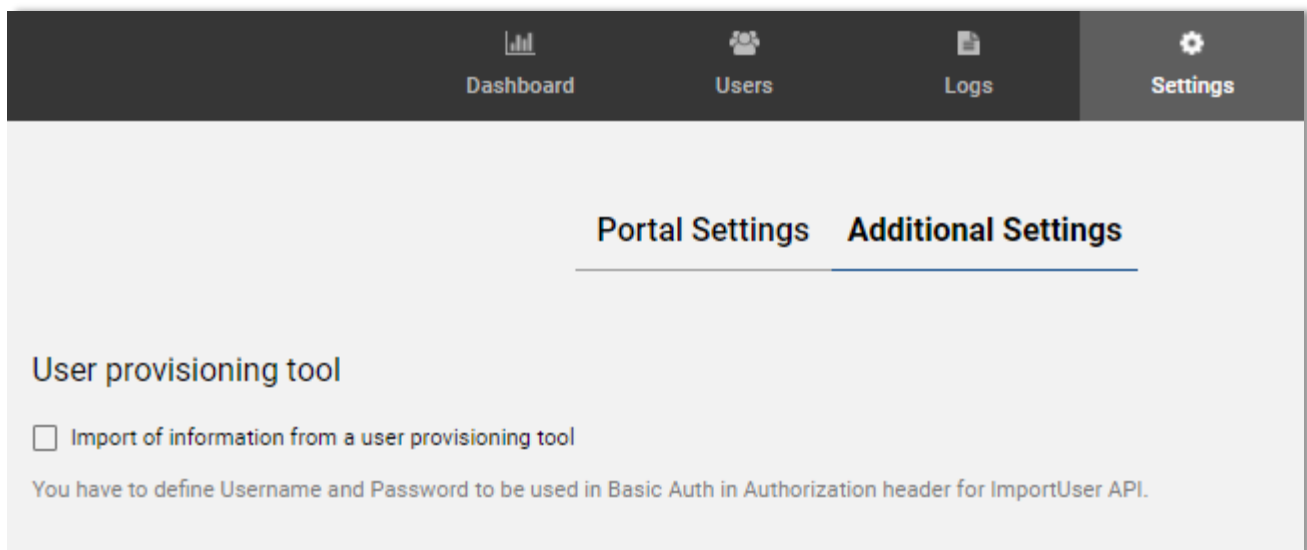
Prerequisites

To bulk import your user database to NoPass Admin Panel, you will need the following:

- a URL, for example <https://<yourbackendhost>/api/<portalname>/ImportUsers> where: `https://<yourbackendhost>` - host Internet address; `<portalname>` - equals to the portal name that primary admin sets during portal registration.
- use basic HTTP authentication
- the user database that makes the request body

Turn on Import using external API

- 1) In the **NoPass Admin Panel**, select **Settings** → **Additional Settings** → **User provisioning tool**



- 2) Select **Import of information from a user provisioning tool**.

The **Username** and **Password** fields appear under the **Import of information from a user provisioning tool** checkbox.

- 3) In the **Username** and **Password** fields, set your own login and password, and then click **Apply settings**.

You will need the login and password for basic HTTP authentications during sending API requests.

Create users JSON file

The user database file must have an array with the users' information in JSON format.

The following JSON schema describes valid users:

```
[
  {
    "Login": "user01",
    "Email": "user1@identite.us"
  },
  {
    "Login": "user02",
    "Email": "user1@ identite.us "
  },
  {
    "Login": "user03",
    "Email": "user1@ identite.us "
  }
  {
    "Login": "user04",
    "Email": "user1@ identite.us "
  }
]
```

The following result returns:

In case of errors, check the request structure.

If the request contains information about users that have already been added to NoPass Admin Panel, it is skipped and only information about new users is parsed.

Refresh NoPass Admin Panel

Go to the **Users** tab, **Unregistered users** subtab.

The imported users are displayed in the table.

```
{
  "errors": [],
  "result": true
}
```

Registered users **Unregistered users**

Search by login

#	Login	Roles	Status	Email	Account expires	Actions
1	user01	User	Waiting for link	user01@identite.us	Never	
2	user02	User	Waiting for link	use02@identite.us	Never	
3	user03	User	Waiting for link	user03@identite.us	Never	
4	user04	User	Waiting for link	user04@identite.us	Never	

Items per page: 20 1 - 4 of 4

Add user
Send all
Import users
Export users

Now, you can perform further actions with the new user accounts, send registration links to all of them, export them, or edit their accounts one by one.

What to read next



Edit user account

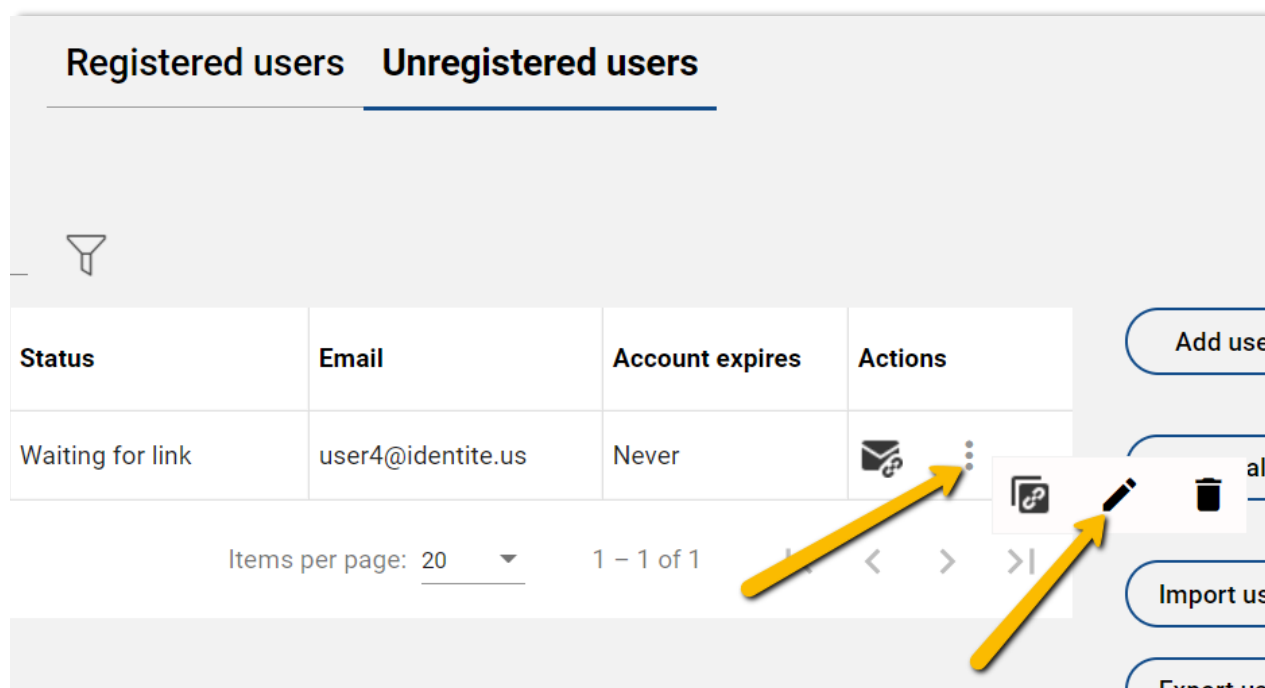
Edit user account

You can see and manage user accounts in the NoPass Admin Panel by granting permissions, changing user status or setting account expiration date. There are different procedures for managing registered and unregistered user accounts. Some settings can be applied to users across all user accounts.

There are different permissions for managing accounts depending on the role. For more information about roles and permissions in the NoPass Admin Panel and general guidelines, see [Roles and permissions in NoPass admin panel](#).

To view and edit unregistered user account, do the following:

- 1) Open the **Users** tab, the **Unregistered users** subtab.
- 2) In the table, select the user account you want to edit and click the  menu, and then click  **Edit**.



- 3) On the **Edit user** popup, edit the following settings if needed:
 - In the **Login** field, enter a user login.
 - In the **Role** list, the current user role is displayed. Select **Admin**, **Report Viewer**, **User Manager**, or **User** to assign a new role to the user.
 - In **Status**, select **Received link** to change the default **Waiting for link** status.

- In the **Email** field, enter the correct email.
- In **Expiration**, set the exact day and time when the user account expires. When or if the user gets registered, the expiration date does not change.

Edit user

Login*:

Role:

Status: ☒ Waiting for link ☐ Received link

Email:

Expiration:



4) Click **Save.**

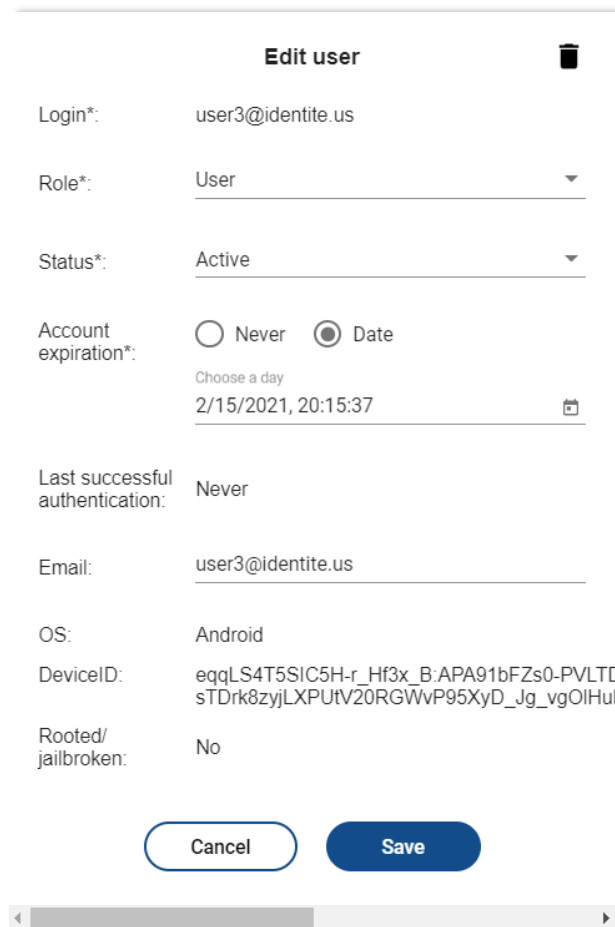
New settings appear in the table.

Registered users <u>Unregistered users</u>						
Search by login <input type="text"/>						
# ↑	Login	Roles	Status	Email	Account expires	Actions
1	user505	Report Viewer	Waiting for link	user505@identite.us	Feb 17, 2021, 16:10:50	

To view and edit registered user account, do the following:

- 1) Open the **Users** tab, the **Reregistered users** subtab.

- 2) In the table, select the user account you want to edit and click the  menu, and then click  **Edit**.
- 3) On the **Edit user** popup, view or edit the following settings if needed:



Edit user

Login*: user3@identite.us

Role*: User

Status*: Active

Account expiration*: ☐ Never ☒ Date
Choose a day
2/15/2021, 20:15:37

Last successful authentication: Never

Email: user3@identite.us

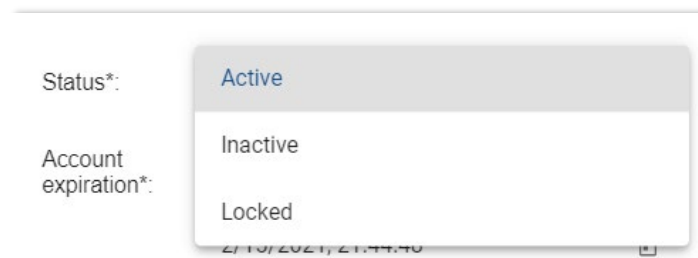
OS: Android

DeviceID: eqqLS4T5SIC5H-r_Hf3x_B:APA91bFZs0-PVLTQsTDrk8zyjLXPUtV20RGWvP95XyD_Jg_vgOIHu

Rooted/jailbroken: No

Cancel Save

- **Login** - you cannot change the login of a registered user.
- In the **Role** list, the current user role is displayed. Select **Admin**, **Report Viewer**, **User Manager**, or **User** to assign a new role to the user.

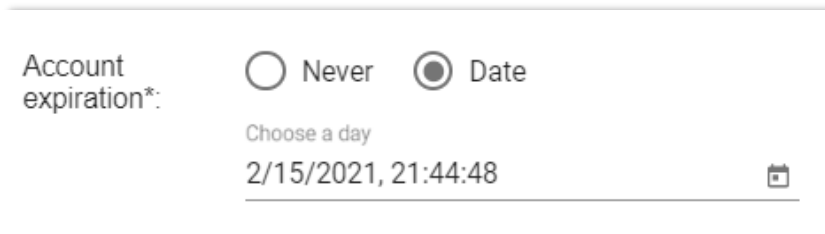


Status*: Active

Account expiration*: Inactive


Locked

- In the **Status list**, the current user status is displayed. From the list, select **Active**, **Inactive**, or **Locked** to change the user status.
- In the **Account expiration**, select **Date** to set the exact day and time when the registered user account expires.



Account expiration*: ☐ Never ☒ Date

Choose a day

2/15/2021, 21:44:48 

- In the **Last successful authentication**, you can see the date and time of the user last successful authentication session.
- In the **Email** field, enter the correct email.
- In **OS** you can see the operation system installed on the user device.
- In **Device ID** the string of numbers and letters that identifies the user device is displayed.
- In **Rooted/Jailbroken** the user device hygiene information is displayed.



Rooted/
jailbroken: No

What to read next

[Filter, sort and search for users in Admin Panel](#)

Filter, sort and search for users in Admin Panel

On the Users tab, you can find necessary content by using such options as sorting, filtering and search. Users can be sorted in the ascending order, filtered by their statuses, account expiration or last authorization date, e-mail, device hygiene information, and OS. And you can search for users by their login.

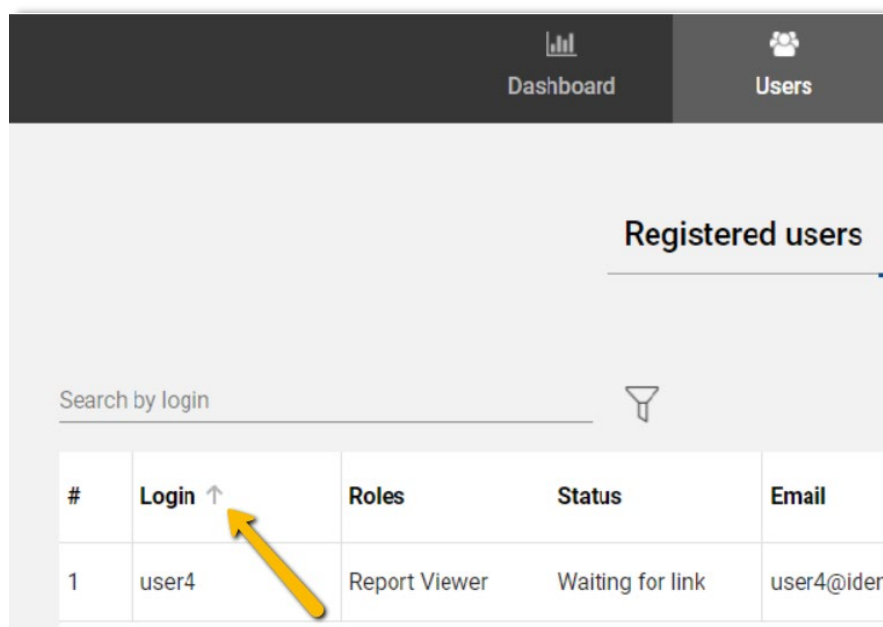
Search

To search for a user, do the following:

- 1) In the **Users** tab, select the **Registered users** or **Unregistered users** subtab.
- 2) In the **Search by login** field, start typing their login and press **Enter**. You can search for a user by full login as well.

Sorting

To sort the column content in the ascending alphanumeric order, hover over to the column heading and click.



Filtering

- 1) To filter users, on the Users tab, click  Filter.

2) From the drop-down menu, set filtering criteria:

- **Roles:** from the drop-down list, select **Primary Admin**, **Admin**, **Report Viewer**, **User Manager**, or **User**.
- **Status:** from the drop down list, select **Active**, **Inactive**, **Locked**, **Blocked**, or **Deleted**.
- **Account expiration:** choose a period
- **Last connection:** choose a period
- **Email:** type the user email
- **OS:** from the drop-down list select **Android** or **iOS**
- **Rooted/Jailbroken:** from the drop-down list select **Any**, **Yes** or **No**.

The screenshot shows the 'Registered users' interface. A search filter overlay is displayed on the left side of the table. The overlay contains the following fields:

- Roles: (dropdown menu)
- Status: (dropdown menu)
- Account expiration: (text input with 'Choose a period' and a calendar icon)
- Last connection: (text input with 'Choose a period' and a calendar icon)
- Email: (text input)
- OS: (dropdown menu with 'Any' selected)
- Rooted/jailbroken: (dropdown menu with 'Any' selected)

At the bottom of the overlay are two buttons: 'Reset' and 'Search'. A yellow box highlights a funnel icon in the top right corner of the overlay. The background table shows a list of users with columns for 'Status' and 'Items per'.

3) To clear off all the fields, in the filter drop down list, click **Reset**.

What to do next



Delete user account

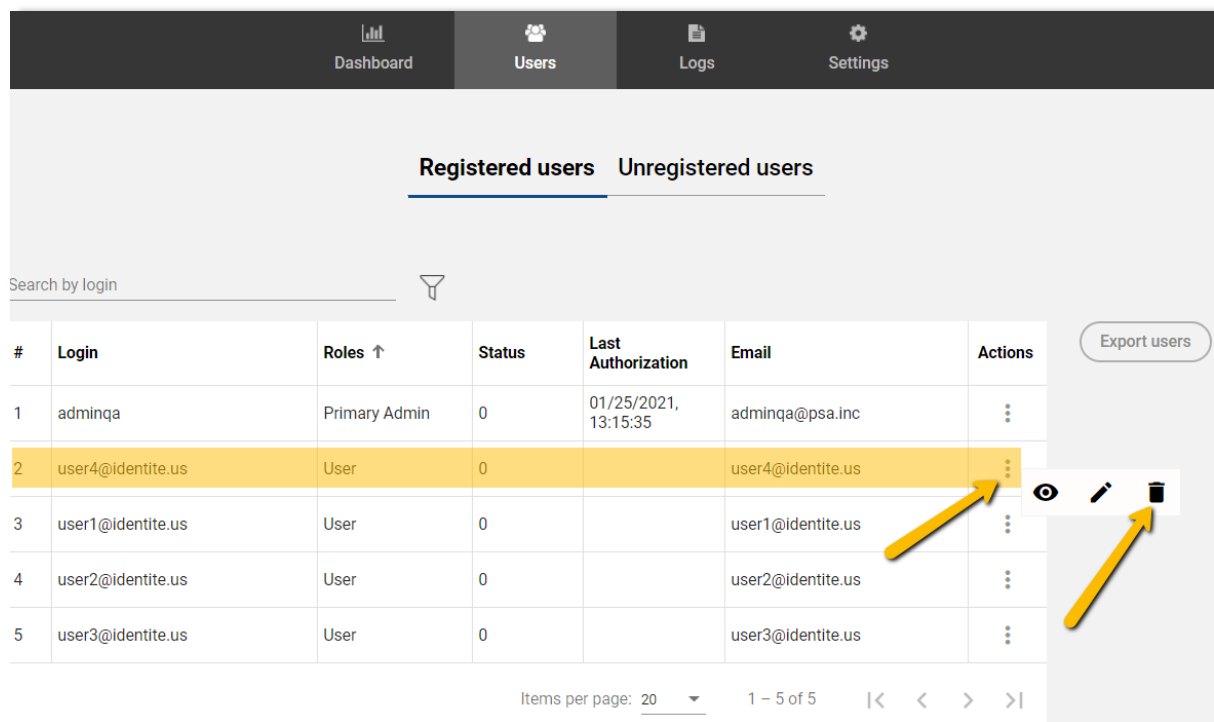
Delete user account

You cannot restore the user account once you have deleted it.


Procedure

To delete any user account, do the following:

- 1) On the **Users** tab, select the **Registered Users** or **Unregistered Users** subtab,
- 2) From the table, select a user account you want to delete.
- 3) In the corresponding cell of the **Actions** column, click  menu, and select  **Delete**.



Registered users Unregistered users

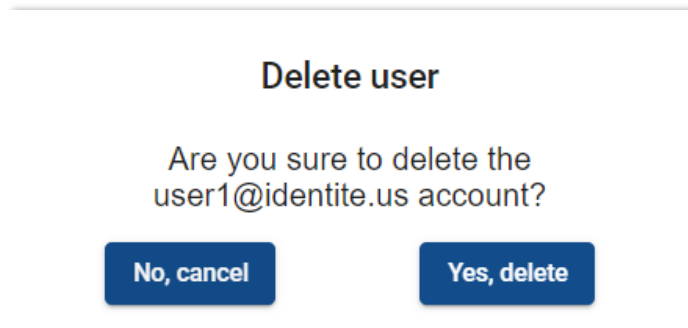
Search by login 

#	Login	Roles ↑	Status	Last Authorization	Email	Actions
1	adminqa	Primary Admin	0	01/25/2021, 13:15:35	adminqa@psa.inc	...
2	user4@identite.us	User	0		user4@identite.us	...
3	user1@identite.us	User	0		user1@identite.us	...
4	user2@identite.us	User	0		user2@identite.us	...
5	user3@identite.us	User	0		user3@identite.us	...

Export users

Items per page: 20 1 – 5 of 5 < > >>

- 4) On the popup, click **Yes, delete** to confirm deletion or **No, cancel** to undo the action.



The user account is deleted.

What to read next

[Export users](#)

Export users

If you want to automatically shift all users to a new destination, you can easily do it in the NoPass Admin Panel. You must be a Primary Admin, Admin or User Manager to be able to export users.

For more information about roles and permissions, see [Roles and permissions in NoPass admin panel](#).

You cannot select specific users to export them. All users are exported in a bulk.

Procedure

- 1) Open the **Users** tab, **Unregistered users/Registered users** subtab.
- 2) Click **Export users**.

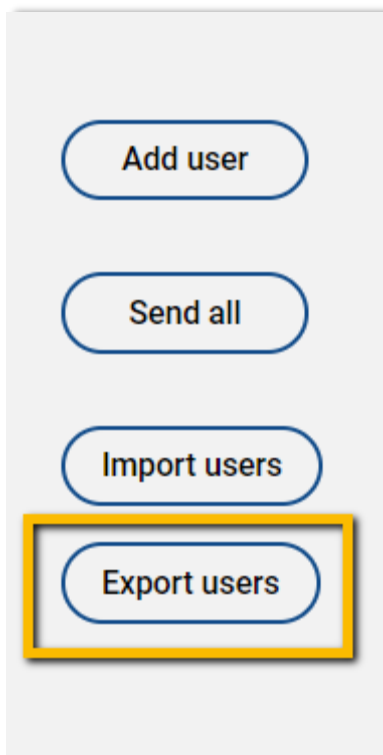


Figure 1. Export unregistered users

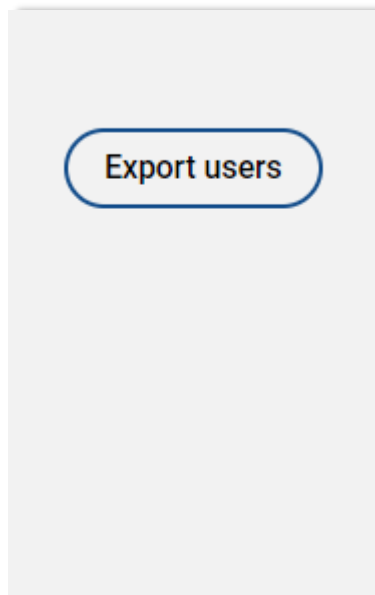


Figure 2. Export registered users

Information about user login, email, expiration time, and role are exported to a .csv file.

Login				
	A	B	C	D
1	Login	Email	Expiration Time	Roles
2	user505	user505@identite.us		ReportViewer
3	user506	user505@idenite.us	2/17/2021 15:34	User
4	user507	user507@idenite.us		User
5	user508	user508@idenite.us		User
6	user509			User
7	user510	user510@idenite.us		User
8	user511	user505@idenite.us		User
9	user512			User
10	user513			User
11	user514			User

What to read next

[Settings tab](#)

SETTINGS TAB

This chapter contains the following:

- **Portal Settings**
- **Additional settings**
- **RADIUS Settings tab**

Portal Settings

General information

This group provides information on the portal name you use, portal URL, portal admin, user statistics. Your license is also managed here.

Dashboard

Users

Logs

Settings

Portal Settings

Additional Settings

General information

Portal name:

demostage

Portal URL:

https://demo-stage.identite.us/

Portal admin/s:

adminstage

Number of users:

Active: 1 Inactive: 0 Blocked: 0 Locked: 0 Total: 1

License:

eyJhbGciOiJSUzI1NiIsImtpZCI6I...

Valid from:

Feb 17, 2021

Valid till:

Mar 12, 2025

User limit:

Unlimited

Authentication limit:

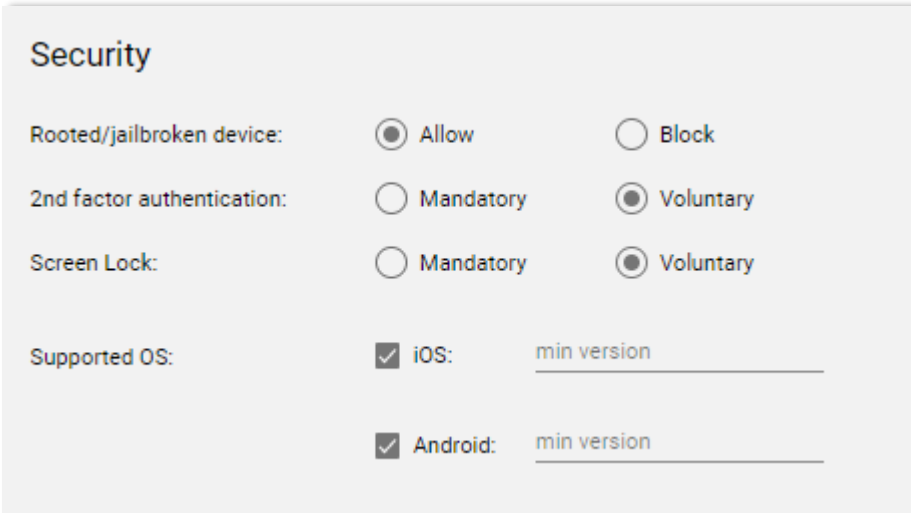
Unlimited

OPTION	DESCRIPTION
Portal Name	Name that was assigned to the portal during the registration.
Portal URL	Link to the registered portal. In case of radius portal, this URL is predefined.
Portal admin/s	Login name of the primary administrator.
Number of users	Indicates users in different statuses and total number as well.
License	Here you can view, copy, and edit the license. For more information on acquiring and managing the license, see <i>NoPass Technical Manual</i> .

Security settings

Security group

The **Security group** of controls allows you as a Primary Admin to manage various security options to create a certain combination of security measures that meets the specific needs of your company.



Security

Rooted/jailbroken device: ☒ Allow ☐ Block

2nd factor authentication: ☐ Mandatory ☒ Voluntary

Screen Lock: ☐ Mandatory ☒ Voluntary

Supported OS: ☒ iOS:

☒ Android:

Rooted/Jailbroken

This option allows you to manage the use of devices with privileged control. By default, users are granted permission to use such devices.

- 1) Select **Block** to restrict users from using such devices.
The user will not be able to register to the NoPass system using their rooted/jailbroken device.
- 2) Select **Apply settings** at the bottom of the page for the changes to take effect.

2nd factor authentication

An extra layer of security that user has to use before gaining access to the NoPass application. By default, is set to **Voluntary**.

- 1) Select **Mandatory** to request users use 2FA.

2nd factor of authentication: ☒ Mandatory ☐ Voluntary

- ☐ Native
- ☐ NativeFaceId
- ☐ NativeEyeScan
- ☐ NativeFingerPrint
- ☐ NativePattern
- ☐ NativePassword
- ☐ NativePinCode
- ☐ PinCode
- ☐ Pattern
- ☐ Password
- ☐ YubiKey

- 2) Select type/types of authentications you want the users to use.



Note: If the user device does not allow the selected type of authentication, they will not be able to register or log in to the NoPass system.

- 3) Select **Apply settings** at the bottom of the page for the changes to take effect.

Screen Lock

You can make users use the screen lock to help secure their device. By default, this option is set to **Voluntary**.

- 1) Select **Mandatory**, to enable the use of screen lock on user's devices.

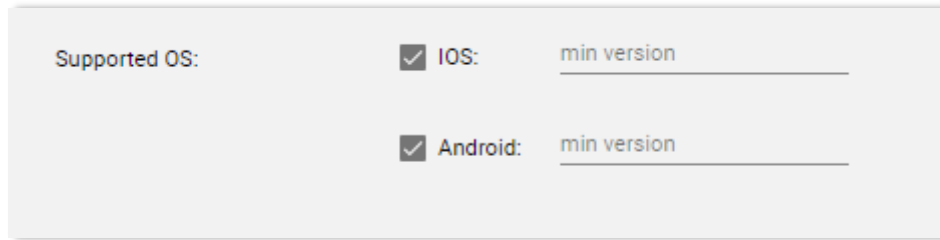


Note: If you make the using screen lock a mandatory security measure while a privileged user disables additional authentication in the NoPass mobile application, they will not be able to log in to the NoPass admin panel.

- 2) Select **Apply settings** at the bottom of the page for the changes to take effect.

Supported OS

This option regulated the access to the NoPass system from devices with certain OS or OS version.



Supported OS:

☒ iOS:

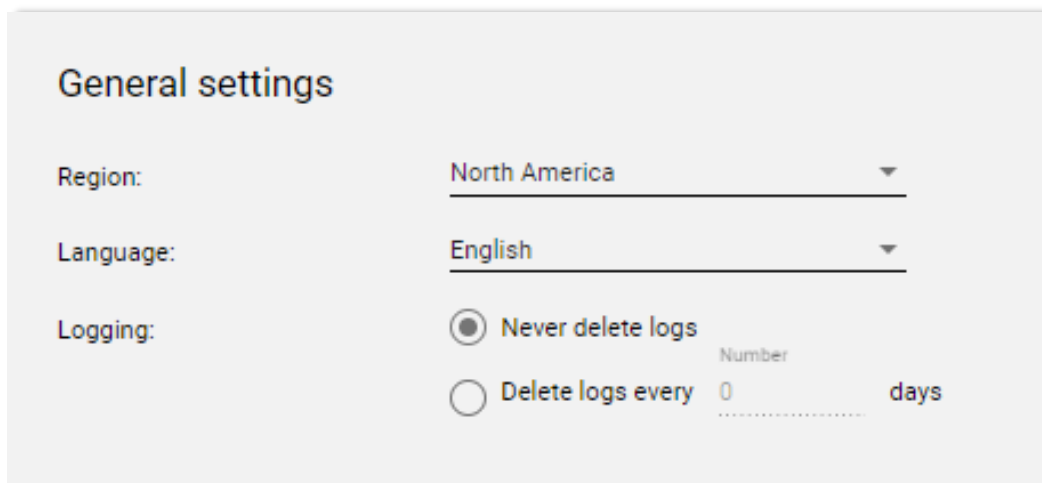
☒ Android:

- 1) Clear the iOS checkbox to forbid users with iOS platform on their devices from registering/authenticating to the NoPass system with that device.
- 2) Clear the Android checkbox to forbid users with Android platform on their devices from using the NoPass system.
- 3) Populate the **min version** fields to set the minimum OS version.
- 4) Select **Apply settings** at the bottom of the page for the changes to take effect.

What to read next

[General Settings](#)

General Settings

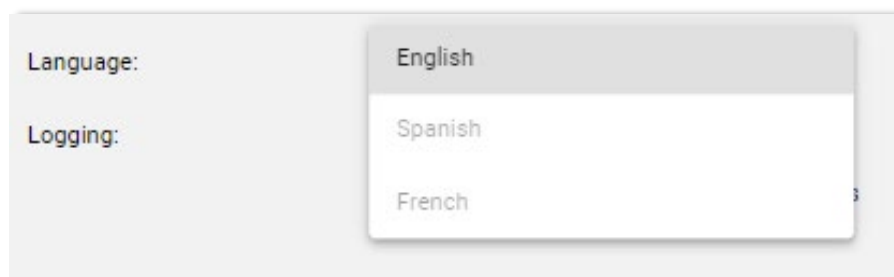


The screenshot shows a 'General settings' panel with three sections: 'Region' set to 'North America', 'Language' set to 'English', and 'Logging'. The 'Logging' section has two radio button options: 'Never delete logs' (selected) and 'Delete logs every' followed by a text input field containing '0' and the word 'days'.

Language

Change the language of your Admin Panel.

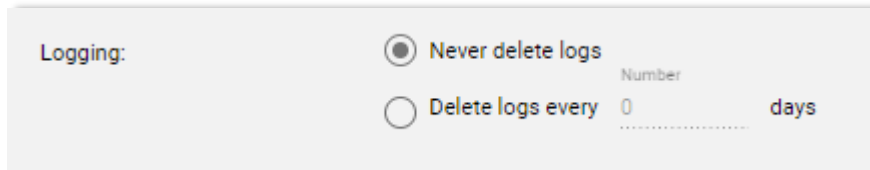
- 1) From the **Language** list, select **English**, **Spanish** or **French** to set your language preferences.
- 2) Select **Apply settings** at the bottom of the page for the changes to take effect.
- 3) Refresh the page.



The screenshot shows the 'Language' dropdown menu open, displaying three options: 'English' (highlighted), 'Spanish', and 'French'. The 'Logging' label is visible below the dropdown.

Logging

If you have been using the NoPass system for some time already, you might want to set up log rotation to restrict the volume of the log data or to avoid the record store overflow and keep the log files small enough but still readable. By default, this option is set to **Never delete logs**.



Logging:

☒ Never delete logs

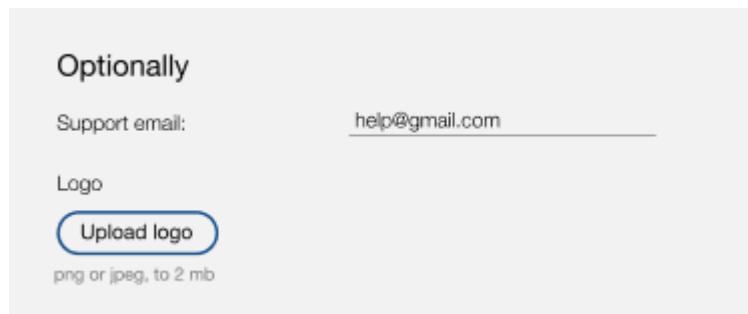
☐ Delete logs every days

- 1) Select **Delete logs every** and enter the number of days upon which the logs will be deleted.
- 2) Select **Apply settings** at the bottom of the page for the changes to take effect.

What to read next

Optional Settings

Optional Settings



The screenshot shows a settings panel titled 'Optionally'. It contains two main sections: 'Support email' and 'Logo'. The 'Support email' section has a text input field containing 'help@gmail.com'. The 'Logo' section features a rounded rectangular button labeled 'Upload logo'. Below this button, there is a small text label that reads 'png or jpeg, to 2 mb'.

Support email

This option ensures that your users will be able to contact you as a Primary Admin in case they need support. Make sure that email address you provide is reachable at any time.

- 1) In the **Support email** field, enter your corporate email.
- 2) Click **Apply Settings** at the bottom of the page.

Logo

This option provides branding functionality to make your Admin Panel UI match your corporate style.

- 1) Click **Upload Logo** to open the file explorer.
- 2) Locate your logo file and click **Open**.
Your corporate logo is displayed in the **Optionally** group, and on the **Welcome, admin!** bar.
- 3) Click **Apply Settings** at the bottom of the page.
- 4) Refresh the page.

What to read next

[Additional settings](#)

Additional settings

User provisioning tool

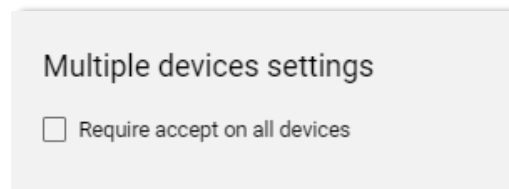
This group of controls allows you to bulk import user database using external API.

For the import procedure, see section [Import users using external API](#).

Multiple devices settings

In case you have several devices connected to the NoPass Passwordless Authentication, you can make push notifications come to all of them for better security.

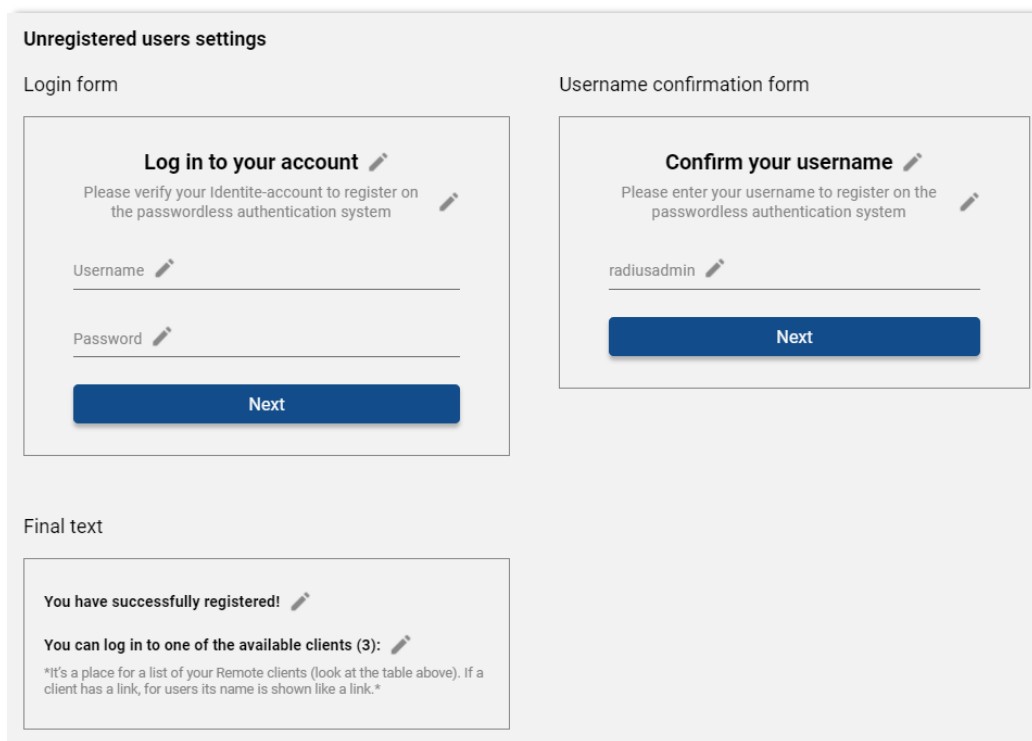
In the **Multiple devices settings** group, click **Require accept** on all devices.




A light gray rectangular panel with a title 'Multiple devices settings' and a single checkbox labeled 'Require accept on all devices'.

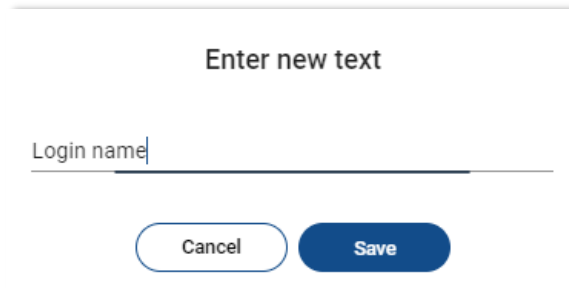
Unregistered users settings

In the Unregistered users settings group, you can set the default text that will be sent to users during their registration.



A light gray rectangular panel titled 'Unregistered users settings'. It contains three sections: 'Login form', 'Username confirmation form', and 'Final text'. The 'Login form' section has a title 'Log in to your account', a description 'Please verify your Identite-account to register on the passwordless authentication system', input fields for 'Username' and 'Password', and a 'Next' button. The 'Username confirmation form' section has a title 'Confirm your username', a description 'Please enter your username to register on the passwordless authentication system', an input field with the text 'radiusadmin', and a 'Next' button. The 'Final text' section has a title 'You have successfully registered!', a description 'You can log in to one of the available clients (3):', and a footnote: '*It's a place for a list of your Remote clients (look at the table above). If a client has a link, for users its name is shown like a link.*'

- 1) To edit a field, click  **Edit**.
- 2) Enter your text, and click **Save**.



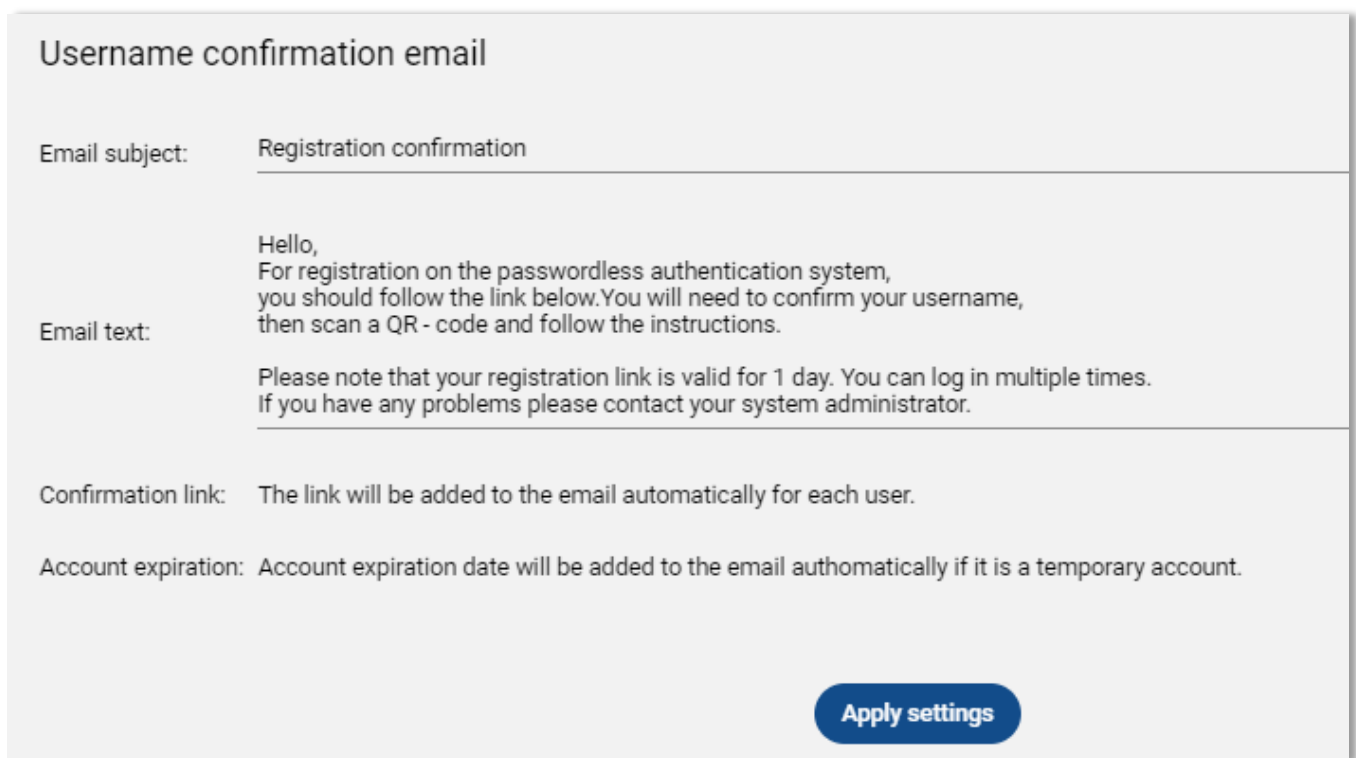
Enter new text

Login name

Cancel Save

User confirmation form

Replace the default entries with your text if needed, and click **Apply settings** for the changes to take effect.



Username confirmation email

Email subject: Registration confirmation

Email text: Hello,
For registration on the passwordless authentication system,
you should follow the link below. You will need to confirm your username,
then scan a QR - code and follow the instructions.

Please note that your registration link is valid for 1 day. You can log in multiple times.
If you have any problems please contact your system administrator.

Confirmation link: The link will be added to the email automatically for each user.

Account expiration: Account expiration date will be added to the email automatically if it is a temporary account.

Apply settings

What to read next

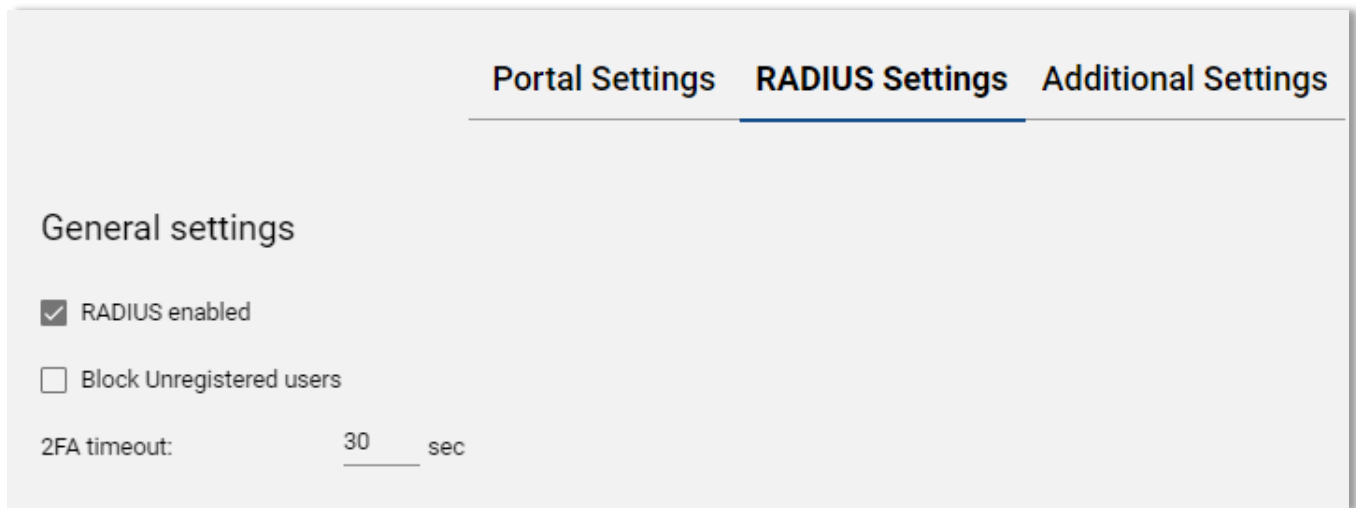
[RADIUS Settings](#)

RADIUS Settings

This description applies to the NoPass RADIUS Admin Panel only.

After the RADIUS portal has been registered, it is necessary to configure the portal.

General settings



Portal Settings **RADIUS Settings** Additional Settings

General settings

☒ RADIUS enabled

☐ Block Unregistered users

2FA timeout: 30 sec

RADIUS enabled



Warning: Select the **RADIUS enabled** checkbox to turn on the RADIUS portal functionality.

Block Unverified users

Select this checkbox to restrict unregistered users from using the NoPass system and thus making them complete the registration flow.

2FA timeout

Set the timeout value for RADIUS server authentication to allow additional time to finish the authentication flow when necessary.

What to read next

[Remote server settings](#)

Remote server settings

This group of settings provides the corresponding RADIUS server values and is mandatory for filling in.

Remote server settings

Server address:	<input type="text" value="10.2.1.133"/>
Server authentication port:	<input type="text" value="1812"/>
Server accounting port:	<input type="text" value="1813"/>
Server secret:	<input type="password" value="....."/>
Server timeout:	<input type="text" value="10000"/> msec

Enter the parameters of the RADIUS server to which you want to integrate the NoPass system:

- **Server address**
- **Server authentication port**
- **Server accounting port**
- **Server secret**
- **Server timeout**

What to read next

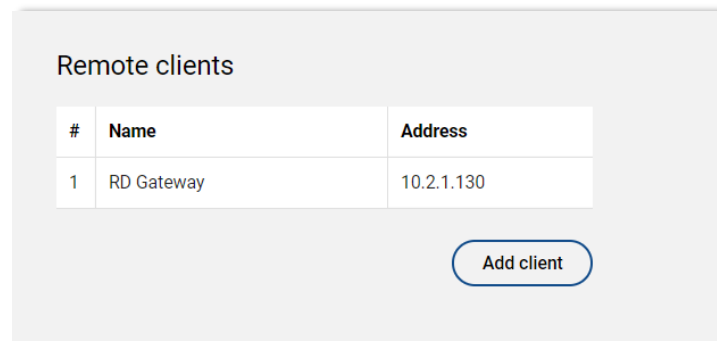
[Remote clients](#)

Remote clients

This group of settings allows you to add, delete, and view the remote clients, such as OpenVPN, WiFi, Horizon, etc., that will communicate with RADIUS server via the NoPass system.

Procedure

- 1) Under the **Remote clients** table, click **Add client**.



The screenshot shows a web interface titled "Remote clients". It contains a table with three columns: "#", "Name", and "Address". The table has one row with the values "1", "RD Gateway", and "10.2.1.130". Below the table is a button labeled "Add client".

#	Name	Address
1	RD Gateway	10.2.1.130

Add client

- 2) In the **Remote client** form, populate the following fields, and click **Save**:
 - a. In the **Name** field, enter the remote client name, like WiFi, OpenVPN, etc.
 - b. In the **Address** field, enter the client's IP address.
 - c. In the **Secret** field, enter the server secret
 - d. *Optional.* In the **Link** field, enter the link to a How to... documentation to help your corporate users set up a client on their computers.

Remote client

Name*:

Address*:

Secret*:

Link:

☐ Require additional decline



Warning: If you are adding OpenVPN Community Edition as a remote client, select the **Require additional decline** checkbox to ensure the openVPN client correct performance.

What to read next

[Logs](#)

LOGS

The user log feature allows you to monitor the activities of your authenticated users accessing the NoPass application. Two types of logs are available in the NoPass Admin Panel, User logs and Admin logs. Only users with the Primary Admin, Admin, and Report viewer roles have access to Admin logs.

For more information about roles and permissions, see [Roles and permissions in NoPass admin panel](#).

View logs

To see logs, go to the **Logs** tab, the **User logs/Admin logs** subtab.

You will see the data about user ID, their action and time of the action, and IP address, from which it was made.

User logs Admin logs			
User ID	Action	Timestamp	IP
ladiudkeyl_1596103795@tfbnw.net	Remove ✓	Jan 19, 2021, 13:53:04	10.0.13.43
test_60ba993a@test	Register ✓	Jan 19, 2021, 13:53:30	10.0.13.43
test_60ba993a@test	Login ✓	Jan 19, 2021, 13:53:46	10.0.13.43
test_60ba993a@test	Login ✗	Jan 19, 2021, 13:53:59	10.0.13.43
test_be342be9@test	Register ✗	Jan 19, 2021, 13:54:43	10.0.13.43
test_5499360a@test	Register ✗	Jan 19, 2021, 13:55:19	10.0.13.43
test_60ba993a@test	Remove ✓	Jan 19, 2021, 13:56:46	10.0.13.43
test_ddb69a84@test	Register ✗	Jan 19, 2021, 14:02:58	10.0.13.43
adminqaobf	Register ✓	Jan 19, 2021, 14:58:56	10.0.13.103
adminqaobf	Login ✓	Jan 19, 2021, 15:01:38	10.0.13.103

Filters

User ID

IP

Choose a period

Actions

☐ Operations

☐ Login

☐ Logout

☐ Register

☐ PortalRegister

☐ Remove

☐ Block

☐ Disable

☐ Enable

☐ Unblock

☐ Update

☐ Backup

☐ Restore

☐ BackupDisable

☐ ChangeRole

Items per page: 10 171 – 180 of 1919 < > >> <<

Filter user logs

By default, the log entries are displayed for the whole preceding period. You can filter log records by setting the filtering parameters.


To set the filtering parameters, do the following:

- a. In the **User ID** field, enter the user login.
- b. In the **IP** field, enter the user device IP.
- c. Select a specific date or time period using the time picker.
- d. From **Actions**, select operations and result.

Filters

User ID

IP

Choose a period 

Actions

☐ Operations

☐ Login☐ Logout☐ Register☐ PortalRegister☐ Remove☐ Block☐ Disable☐ Enable☐ Unblock☐ Update☐ Backup☐ Restore☐ BackupDisable☐ ChangeRole☐ Undefined

☐ Results

☐ Success☐ Failed

Reset

Search

Export logs

You can save the selected range of log entries to a PDF file.

- To export logs, click  **Export**.
The PDF file will be saved to your local directory.

User ID	Action	Result	Timestamp	IP
f@f	Register	Success	08/27/2020 10:53:14	92.38.72.145
f@f	Login	Success	08/27/2020 10:54:01	92.38.72.145
adminstage	Register	Success	02/17/2021 18:44:30	46.53.254.29
adminstage	Login	Success	02/17/2021 18:48:05	46.53.254.29
adminstage	Login	Success	02/18/2021 07:48:51	46.53.254.29
adminstage	Login	Success	02/18/2021 09:33:28	46.53.254.29
adminstage	Login	Success	02/18/2021 10:05:26	46.53.254.29
adminstage	Login	Success	02/18/2021 11:58:48	46.53.254.29
adminstage	Login	Success	02/18/2021 12:48:04	46.53.254.29
adminstage	Login	Success	02/19/2021 07:22:58	46.53.254.29
adminstage	Login	Success	02/19/2021 07:42:42	46.53.254.29
adminstage	Login	Success	02/19/2021 08:02:41	46.53.254.29
adminstage	Login	Success	02/19/2021 09:35:47	46.53.254.29
adminstage	Login	Success	02/19/2021 09:47:35	46.53.254.29
adminstage	Login	Success	02/20/2021 16:48:10	46.53.254.29
adminstage	Login	Success	02/22/2021 06:42:15	10.0.13.82
adminstage	Login	Success	02/22/2021 09:02:00	10.0.13.82
adminstage	Login	Success	02/22/2021 10:04:42	10.0.13.82
adminstage	Login	Success	02/22/2021 10:15:21	10.0.13.82
adminstage	Login	Success	02/23/2021 11:20:15	46.53.254.29
adminstage	Login	Success	02/24/2021 07:59:16	46.53.254.29
adminstage	Login	Success	02/24/2021 10:27:18	46.53.254.29
adminstage	Login	Success	02/24/2021 10:29:25	46.53.254.29

What to read next

[Dashboard](#)

DASHBOARD

The NoPass Admin Panel Dashboard displays data on the user statistics, registrations via mobile devices and via social networks, and authentications statistics.

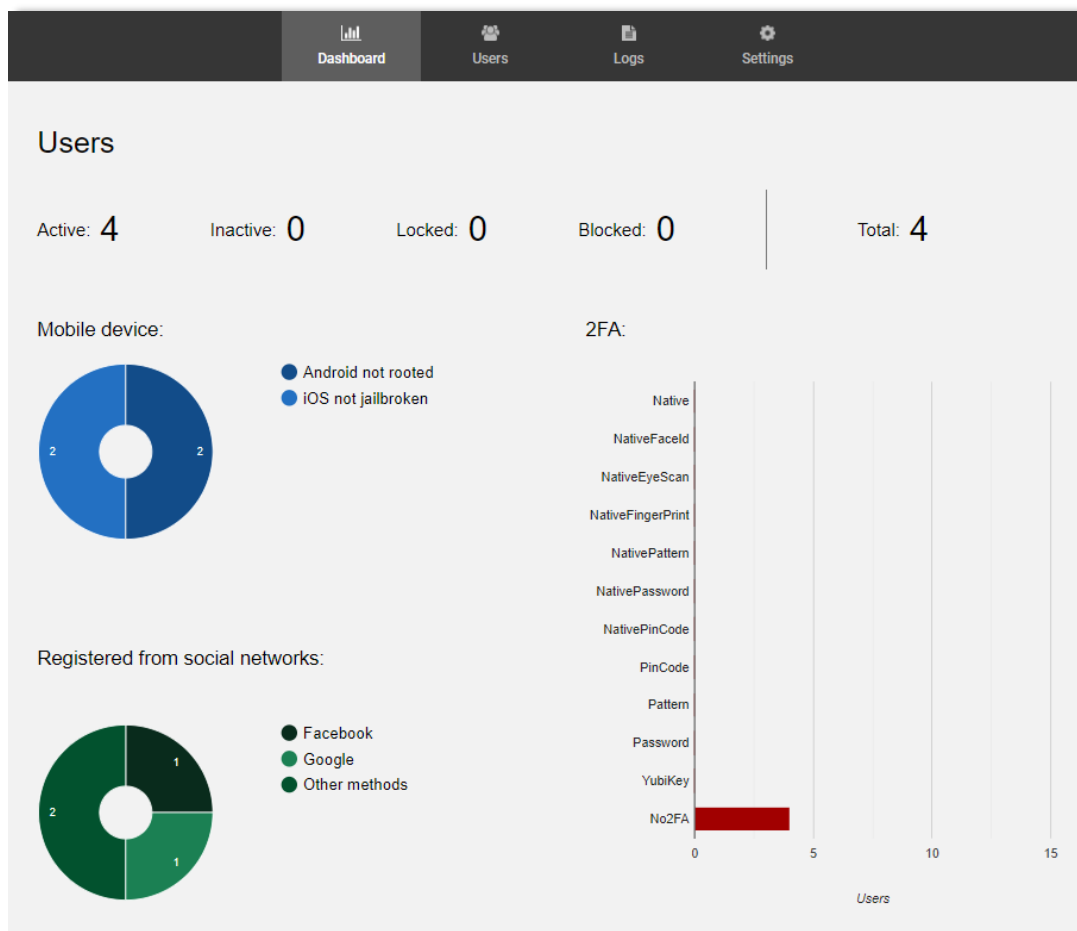
User data

In this group, the information about the registered user statuses and their total number is displayed.

The **Mobile device** donut chart shows the proportional value of Android and iOS mobile devices, both clean and with privileged access.

The **Registered from social networks** donut chart shows the proportional value of users registered via various social networks.

The **2FA** bar chart represents the total amount of users divided by types of 2FA authentication they use to log in to the NoPass system.



Authentications data

The **Authentications** group of charts provides data on user authentication sessions.

Successful/Unsuccessful authentications data

The data can be displayed by day, week, month or a year.

- Select the **Day/Week/Month/Year** tab above the chart to display data for the period.
- Set the exact date or period using the date picker on the right.

